

Napa Valley College Criminal Justice Training Center

Presents

P.O.S.T. Basic 9-1-1 Dispatcher Course Intensive Format

- PURPOSE:** This course meets basic training requirements for 9-1-1 Dispatchers in California. It is for working dispatchers employed by a law enforcement agency who have less than one year of experience. The course will include instruction on criminal law, patrol procedures, officer safety, customer-service, emergency telephone handling techniques, radio procedures, critical incidents, and various work place related topics. Instruction includes role-play exercises, discussions, and practical application scenarios.
- DATES/TIMES:** June 11 through 29, 2012 8:00AM to 5:00PM
- LOCATION:** Napa Valley College Criminal Justice Training Center – Room 1013
- CERTIFICATIONS:** P.O.S.T Certified - Plan IV
Four Units of College Credit
- COSTS:** \$214.00 (includes college fees, all books, and class materials)
- INSTRUCTORS:** This course is presented by a group of working dispatchers, dispatch supervisors, and law enforcement officers from local law enforcement agencies.
- REGISTRATION:** Agency sponsored students may register through the Criminal Justice Training Center office directly. To enroll for this course go to www.nvccjtc.org and click on “Enroll In A Course Now.” Online enrollments will receive a confirmation within 72 hours. Contact the main office at (707) 253- 3255 with any registration problems or questions. Non-Sponsored Students may register for this class using the normal college registration process.
- PARKING:** Parking Permits are required. Daily permits are \$2.00.



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For more information:

